

ISO9001 – Update

“Focused on customers”

As you might recall, Schedule Coordination Austria received the Certificate to have installed and established a management system according to ISO 9001/2015 issued by TÜV-Austria in December 2019.

One essential element of this management system is the customer orientation in all our activities and business processes.

To support our customer-oriented quality management, we established the email address quality@slots-austria.com which is now available for any organization concerned by the services and activities of Schedule Coordination Austria (SCA).

So airlines, operators of business and general aviation aircraft, airport operators, handling agents, national authorities, may use this email account to send comments, suggestions or possibly report claims directly to us.

So please use this address to help us to improve the quality of our services to you.

Sincerely yours

SCA - Schedule Coordination Austria

Wolfgang Gallistl
Managing Director

SCA/G/WG/021
05.02.2020